HARINGEY COUNCIL ONLINE

My Account

You can see your council tax account, check your balance, make payments, sign up for a direct debit or tell us about any changes online in the new 'My Account'. Visit **www.haringey.gov.uk/council-tax-online**

Make payments, report problems, apply for services and access information 24/7
www.haringey.gov.uk

Popular links

www.haringey.gov.uk/counciltax - view and pay council tax
www.haringey.gov.uk/benefits - council tax reduction and housing benefit
www.haringey.gov.uk/staywarm - help with energy costs
www.haringey.gov.uk/heretohelp - financial help and support available
www.haringey.gov.uk/refuse-recycling - report missed collections
www.haringey.gov.uk/parking - pay fines and apply for permits
www.haringey.gov.uk/education - apply for a school place
www.haringey.gov.uk/libraries - search, renew and reserve library items
www.haringey.gov.uk/planning - make and view planning applications
You can get online for free at Haringey's public libraries. All libraries also have free WiFi.

CALL HARINGEY COUNCIL

Customer Services: 020 8489 1000
9am-5pm, Monday-Tuesday, Thursday-Friday.
10am-5pm, Wednesdays.
Benefits, council tax, parking, housing, school admissions advice and more.

Financial Support Team: 020 8489 4431
9am-5pm, Monday-Tuesday, Thursday-Friday.
10am-5pm, Wednesdays. Help with debt, money management, and accessing benefits.

Refuse, recycling and street cleansing
020 8885 7700 Veolia contact centre.

Haringey Housing Services
020 8489 5611. Council tenants can also use this number to report emergency repairs out of hours.

24-hour payment line: 0300 4560 520

Out of hours (emergencies only)
020 8489 0000 5pm - 9am weeknights and all weekend.

Follow us on

/haringeycouncil

@haringeycouncil

@haringeycouncil

Subscribe to weekly Haringey People Extra e-newsletter at:
www.haringey.gov.uk/extra

Sign up to e-billing, going paperless helps the environment and saves money.
Register now:
myaccount.haringey.gov.uk

Haringey LONDON

COUNCIL TAX MINI GUIDE 2025/26

Haringey is facing a funding emergency after over a decade of serious underfunding.

The council now receives around £143m a year less in real terms in core government grants than it did in 2011. Between council tax and government grants, the revenue we have for the day-to-day running of local public services this year is £351m.

At the same time costs are rising rapidly. The cost of temporary accommodation for homeless families went up 68% and social care rose 10% this year. Councils everywhere are struggling to balance the books.

To deliver our services in the face of these challenges, we are increasing council tax this year by 2.99% - with a 2% rise in the Adult Social Care precept. This means an extra £6.80 a month for an average (Band D) property.

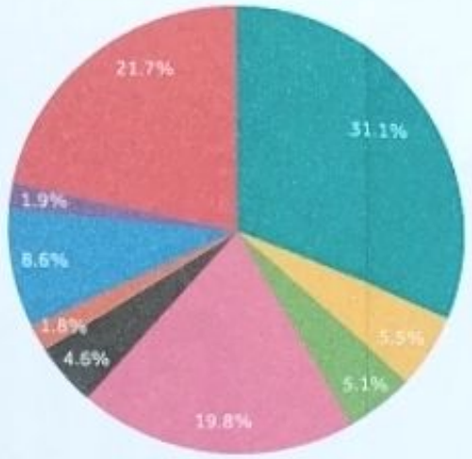
With every budget, we focus our investments on making this borough fairer and improving our services. Over the last three years:

- **Haringey Support Fund** has provided hardship funding to more than 4,000 local residents
- **Haringey Works** has helped more than 1,600 local residents into jobs
- We will build at least 3,000 **social homes** by 2031, with 707 built and more than 2,000 under construction
- More than 2,000 **social homes renovated** to Decent Homes standard
- We are regulating nearly 18,000 **private rented homes** – with 1,600 landlords making improvements after council action
- We are **caring** for nearly 4,000 disabled and older people and more than 5,000 children
- More than 4,200 **potholes** have been fixed
- Almost 2,000 **street trees** have been planted
- £1.5m is being invested into **8 parks** in Tottenham for new playgrounds, planting and infrastructure
- We are investing £3.2m to repair and renovate our **public leisure centres**

The new government is reviewing funding for local public services, an encouraging development. We are making a strong case for fairer funding reforms that will secure the investment our communities need.

These are challenging times but we are ambitious – driving for a fairer and greener Haringey where everyone can belong and thrive.

Cllr Peray Ahmet
Leader, Haringey Council



*Percentages above are rounded to the nearest 0.1%

TOTAL FUNDING FOR COUNCIL SERVICES IN 2025/26

Total **£351.42m**

- Adult Social Care **£109.39m**
- Children and Young People Services **£69.61**
- Central Services **£30.25m**
- Public Health **£19.25**
- Environment, Transport and Resident Experience **£16.01m**
- Libraries **£6.56m**
- Housing Demand **£17.79m**
- Regeneration, Major Projects and Property **£6.28m**
- Corporate Non Directorate Service Expenditure **£76.28m**

HOW WE SPEND YOUR MONEY

Prioritising services for those most in need

Amidst the funding emergency, we have worked hard to protect the local services some of our most vulnerable residents rely on.

In 2025/26, we will invest £351m on day-to-day frontline services, up almost £50m from last year.

We will continue to allocate substantial funds to our adult social care and children's social care budgets to meet rising demand and costs, as well as the increasing complexity of cases in these areas.

Haringey has almost 3,000 households currently in temporary accommodation. This also require significant additional expenditure next year as costs across the capital increase as a result of the housing crisis.

Deliver the very best value

So that we can put the maximum possible resource into our frontline services we are continuing to strive to deliver the very best value for money.

We will continue to cut costs and maximise efficiency in the council's 'back office' through good procurement and contract management.

Reviewing services to see if there are ways to deliver them at a lower cost without reducing the support for residents will also be a priority.

This also allows us to safeguard our public assets including our parks, libraries, highways and high streets.

Tackling the climate emergency

We are taking bold steps to tackle the climate emergency, transform our environment and build a fairer, greener future for our borough.

Our pioneering Haringey Community Carbon Fund is supporting dozens of community-led projects that reduce carbon emission as well as helping to promote wellbeing and tackle inequalities.

The roll out of School Streets programme will accelerate, transforming journeys for children who will benefit from reduced traffic and pollution at the school gates.

Residents are also benefitting from secure on-street cycle spaces, and we will be constructing more protected cycle lanes on main roads.

We will keep planting hundreds of trees with a target of achieving at least 30% canopy cover.

Homes for the future

We are committed to building thousands of new, safe, secure council homes for our residents.

Earlier this year we celebrated a major milestone by completing more than 700 new homes as part of the first large-scale building programme of its kind in a generation.

We are also working hard to improve our existing council homes. Our pioneering retrofit programme is underway with the ambition to make all 15,000 council homes energy efficient, whilst improving indoor air quality.

We are also tackling damp and mould and are 100% committed to improving conditions for residents in the private rented sector too, through our landlord licensing and robust enforcement activities.